



# DET NORSKE VERITAS

## MANAGEMENT SYSTEM CERTIFICATE

Certificate No. 86050CC1-2010-AQ-IND-ANAB

*This is to certify that*

**Singha, Singh Roy and Associates Pvt.Ltd.(SSAPL)  
(Choice Connex)**

*at*

Ballygunge New A.C. Market, 3rd Floor, 46/31/1 Gariahat Road, Kolkata 700 029, India

*Additional Location:*

Site Name	Site Address	Site City	Site State	Site Main Activities
Singha, Singh Roy and Associates Pvt. Ltd. (SSAPL)	Plot No. 61, Sector 11, Raheja Arcade, CBD Belapur, Navi Mumbai	Navi Mumbai	India 400614	Contact Centre Operation, HR, Admin & Facility Management Technology

*has been found to conform to the Management System Standard:*

**ISO 9001:2008**

*This Certificate is valid for the following product or service ranges:*

**24X7 Voice Enabled Contact Center handling Customer Interactions  
both Inbound and out bound, over internet and Telecom Links.**

*Initial Certification date:*

October 25, 2010

*This Certificate is valid until:*

October 25, 2013

*The audit has been performed under the supervision of*

**Debatosh Paul**  
*Lead Auditor*



*Place and date:*

Houston, Texas, October 25, 2010

*for the Accredited Unit:*

**DET NORSKE VERITAS  
CERTIFICATION INC., HOUSTON TEXAS**

**David Laurie**  
*Management Representative*

Lack of fulfillment of conditions as set out in the Certification Agreement may render this Certificate invalid.